AYRES HOTEL & SPA
MISSION VIEJO

PET ACCEPTANCE AGREEMENT

Welcome to the Ayres Hotel & Spa Mission Viejo. We look forward to providing a great stay for you and your pet. To ensure the comfort and enjoyment of all our guests, the following policies will apply to your pet's stay:

_____ 1. **Acceptable Pets:** We welcome all well-mannered dogs, cats, birds, and fish. We reserve the right to require immediate removal of any pet that displays dangerous or unacceptable behavior; including, but not limited to, biting, excessive barking/noise, evidence of disease, or urination or defecation in public areas. **No more than two pets may occupy each guest room.**

_____ 2. **Pet Friendly Areas:** To better accommodate your pets, we have provided a pet station at the south/east corner of the hotel. A waste receptacle with bags is located in this area. It is your responsibility to dispose of pet waste in the receptacle provided.

_____ 3. **Leashes:** Pet must be leashed or held in arms in all common areas of the hotel, including the pet potty area. With exception to service animals, no pets may be brought into the Breakfast/Dining room. Pets are not allowed to lounge in either the lobby or the pool area.

_____ 4. **Pets in Room:** The only time dogs and cats may be left in a guest room unattended is when you are having breakfast. At all other times of the day or night, dogs or cats cannot be left unattended in guestrooms.

_____ 5. **Housekeeping:** Hotel policy requires all rooms to be served every other day. For the safety and comfort of your pet, Housekeeping will only enter your room when you and your pet are not present. Our Housekeeping staff will not be responsible for cleaning up or removing pet waste. Please contact the Front Desk to schedule the best times for us to service your room.

_____ 6. **Release and Indemnification:** You agree to release, defend, and indemnify the Ayres Hotel & Spa Mission Viejo and the Ayres Group, from any and all claims or damages related to your pet or your pet's stay at the Hotel, including any claims by third-parties. You expressly waive and relinquish the benefits of California Civil Code Section 1542, which provides: "A general release does not extend to claim which the creditor does not know or suspect to exist in his favor at the time of executing the release, which is know by him must have materially affected his settlement with the debtor."

_____ 7. **Fee:** There is a one time $75 non refundable fee per pet for up to 7 nights. A daily $5 fee for each additional night.

Agreed & Accepted:

Signature _____ Pet Name _____ Breed

Name _____ Date Departure Date _____ Room #